

Job Posting: Ice Shed Manager and Chief Ice Technician

Location: Chilliwack Curling Club & Community Centre, Chilliwack, BC

Employment Type: 8-Month Contract (August 15th – April 15th Annually)

Team: Lead a team of 3-5 ice technicians, reporting to our General Manager.

What were Looking For:

The Chilliwack Curling Club & Community Centre is looking for a skilled and motivated Ice Shed Manager and Chief Ice Technician to lead and mentor a team of 3-5 assistant ice technicians. This is a full time, multi-year, 8-month employment opportunity for the remainder of the 2024-25 season, with pro-rated compensation based on the remaining time in the 2024-25 season.

In this leadership role, you will oversee all aspects of our ice shed operations, ensuring the highest-quality ice conditions for our members and guests. You will manage ice installation, routine maintenance, and scheduling while guiding your team through tasks such as scraping, nipping, and pebbling. Working closely with our management team, you will develop and maintain a detailed timeline for activities like flooding, stone texturing, scraping, etc., ensuring they are completed safely and efficiently within an appropriate time frame.

As the lead technician, you will also be a key resource for our members, engaging with them constructively. We are looking for someone who continuously refines their techniques in line with industry best practices and a culture of mentorship. This is an outstanding opportunity for an experienced ice technician to elevate their career and make a lasting impact at our world-class 8-sheet curling club and community centre.

Position Overview:

The Ice Shed Manager will play a key leadership role in supervising a team of ice technicians and managing all aspects of ice maintenance at the facility. This includes overseeing the refrigeration plant, coordinating and scheduling routine ice maintenance, and ensuring a safe and efficient working environment. The successful candidate will be responsible for the strategic planning and execution of ice operations, ensuring the highest standards of quality and safety. This is a long-term opportunity with the potential for full-time, year-round employment beyond the initial contract term for the right candidate.

Key Responsibilities:

- **Team Leadership & Development:** Lead, train, and supervise a team of 3-5 ice technicians, fostering a culture of excellence, safety, and collaboration to ensure optimal ice-making and maintenance practices.
- **Ice Preparation & Maintenance:** Oversee all aspects of ice installation, routine maintenance, and major ice maintenance tasks (e.g., texturing, flooding), ensuring high-quality ice conditions for members and guests.
- **Refrigeration Plant Oversight:** Manage the operation, maintenance, and strategic replacement of the refrigeration plant, working closely with the refrigeration contractor to ensure smooth operations throughout the season.

- **Safety & Staff Training:** Maintain a strong focus on safety, ensuring that all ice technicians are well-trained and adhere to industry best practices, safety protocols, and ice technician manuals.
- **Curling Stones Care:** Ensure all curling stones are maintained, ensuring they are in excellent condition and ready for use after each ice maintenance.
- **Facility Management & Upkeep:** Oversee general upkeep within the ice shed, including monitoring the HVAC, plumbing, and electrical systems to ensure the facility operates efficiently and safely in alignment with our Capital Replacement Planning.
- **End-of-Season Shutdown/ Start Up:** Lead the end-of-season shutdown and Start-up process, working with the refrigeration contractor to decommission the ice plant and prepare the facility for the offseason, ensuring a smooth transition for each season.

Qualifications:

- Completed the Ammonia Safety Awareness Program
- Completed Ice Facility Operator (IFO) Course and Certification through RFABC or equivalent.
- Completed Refrigeration Operator (RO) Course and Certification/ Exam through Technical Safety BC or equivalent
- Completed Assistant Ice Tech Course or Equivalent
- Completed Curling Ice Technician Course and Certification or Equivalent
- Completed Competition Ice Technician Course and Exam or Equivalent
- 3 years experience working as a Certified Chief Ice Technician at a Curling Club
- Experience making championship ice conditions at the local, provincial and national levels or equivalent.

Why Join Us?

This position offers a unique long-term opportunity to lead the ice-making operations at one of Canada's premier curling facilities. As Ice Shed Manager, you'll have the chance to directly influence the quality of ice and enhance the overall experience for our members and guests, all within a culture dedicated to continuous improvement with a north star of excellence. We offer a competitive monthly salary, commensurate with your skills and experience, along with the opportunity to make a lasting impact in a respected and forward-thinking organization.

If you're passionate about ice-making, team leadership, and creating an exceptional experience for customers, we encourage you to apply.

How to Apply:

To apply, please submit your resume and references to wsutton@curlchilliwack.org or through Indeed by **November 28th, 2024**, with the subject line "**Ice Shed Manager and Chief Ice Technician Application.**" Interviews will be conducted as qualified applications are received. Only shortlisted candidates will be contacted.

We look forward to hearing from you!